

# Accessibility Roadmap for SoftChalk Cloud

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**Date:** August 31, 2021

**Name of Product:** SoftChalk Cloud (includes both the SoftChalk Create app and SoftChalk Create Online).

**Contact:** for more information, email [help@softchalk.com](mailto:help@softchalk.com)

## Background:

SoftChalk Cloud is a digital curriculum authoring platform that educators use to create web-based learning content. This learning content (html page content) is delivered to students who use a web browser to view the learning content. SoftChalk LLC is committed to ensuring that the web-based lessons that SoftChalk Create produces are usable and accessible by all students.

As part of this commitment, SoftChalk has designed and developed SoftChalk Create, the authoring tool used by educators to produce content in accordance with the internationally recognized [Web Content Accessibility \(WCAG\) Guidelines 2.1](#) and VPAT version 2.4 We provide [an accessibility conformance report](#) to assist our customers in making an assessment of the accessibility of our products.

In addition, this document, “Accessibility Roadmap for SoftChalk Cloud”, provides additional information about our future plans to address any accessibility gaps. Our roadmap uses a table format to provide the following information:

1. **Product/Vendor Information**
2. **Issue Description:** Each major accessibility issue is listed, including the following:
  - Gaps identified in the Voluntary Product Accessibility Template (VPAT)
  - Gaps identified in product support documentation
3. **Current Status:** The following values are used:
  - Open: The issue has not yet been resolved
  - Closed: The issue has already been resolved
  - I/P: The issue is currently under investigation
  - Other
4. **Disposition:** The following values are used:
  - Planned: The issue will be resolved
  - Deferred: The issue will not be resolved
  - I/P: The issue is currently under investigation
  - Other
5. **Remediation Timeline**
6. **Available Workarounds:** We describe any available workarounds for the identified issue
7. **Comments (optional):** We provide details/description regarding the issue
8. **Additional Information (optional):** We provide any additional discussion regarding accessibility plans

# Accessibility Roadmap

## Vendor/Product Information

Vendor Name	SoftChalk LLC
Product Name	SoftChalk Cloud
Product Version	Create V11
Completion Date	8/31/2021
Contact Name/Title	SoftChalk Support Team
Contact Email/Phone	877-638-2425 / help@softchalk.com

## Specific Issues

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
Authoring Tool Conformance level	Open	Deferred	This work does not have a scheduled timeline.		SoftChalk has focused it's energies on ensuring that the <b>learning content generated by the SoftChalk Cloud platform is as fully accessible as possible.</b> The accessibility of the authoring platform itself, for impaired content authors, has not been evaluated. We believe the platform does not currently meet accessibility requirements for authors with disabilities. We do not currently have a timeline for this development work –it is our understanding that it will be a significant undertaking, and most likely a multi-year effort.

## Additional Information

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